

Privacy Policy

T.S.Interactive Solutions Inc.

T.S.Interactive Solutions Inc. Global Internet Privacy Policy

T.S.Interactive Solutions Inc. respects your right to privacy. This policy summarizes what personally identifiable information and other information we may collect, how we may use this information and other important topics relating to your privacy and data protection.

It is T.S.Interactive Solutions Inc. policy to comply with all applicable privacy and data protection laws. This commitment reflects the value we place on earning and keeping the trust of our customers, business partners and others who share their personal information with us.

This Policy applies to all www.tsinteractive.ca operated by or on behalf of T.S. Interactive Solutions Inc.

Web Site Privacy Statements

Although this Policy applies to all T.S.Interactive Solutions Inc. Internet Sites, each T.S.Interactive Solutions Inc. Internet Site has a different purpose and different features. If additional or different disclosures are required for a specific T.S.Interactive Solutions Inc. Internet Site, then we provide those disclosures on the site itself or provide a separate Web Site Privacy Statement posted on that site. Each individual disclosure or Policy Statement on the T.S.Interactive Solutions Inc. Web Site supplements and amends this Policy.

Your Consent

By using a T.S.Interactive Solutions Inc. Internet Site, you agree to the terms of this Privacy Policy. Whenever you submit information via this site, you consent to the collection, use and disclosure of that information as described in this Policy and any applicable Country or Web Site Privacy Statements.

Limitations on the Collection, Use and Disclosure of Personal Information

To the extent required by applicable law, whenever T.S.Interactive Solutions Inc. collects personal information on a T.S.Interactive Solutions Inc. Internet Site, T.S.Interactive Solutions Inc. will:

- provide timely and appropriate notice to you about its data practices;
- collect, use, disclose and transfer your personal information only with your consent, which may be express or implied, depending on the sensitivity of the personal information, legal requirements, and other factors;

- Collect your personal information only for specific, limited purposes. The information we collect will be relevant, adequate and not excessive for the purposes for which it is collected;
- process your personal information in a manner consistent with the purposes for which it was originally collected or to which you have subsequently consented;
- take commercially reasonable steps to ensure that your personal information is reliable for its intended use, accurate, complete, and, where necessary, kept up-to-date;
- not use your personal information for direct marketing purposes without giving you an opportunity to “opt-out”; and
- take appropriate measures, by contract or otherwise, to provide adequate protection for personal information that is disclosed to a third party or transferred to another country, including transfers within T.S. Interactive Solutions Inc.

Information Collected on T.S.Interactive Solutions Inc. www.tsinteractive.ca and How It May Be Used

- Information You Voluntarily Provide:

T.S.Interactive Solutions Inc. collects the information you knowingly and voluntarily provide in order to benefit from a feature or participate in an activity on a T.S.Interactive Solutions Inc. Internet Site. For example, T.S.Interactive Solutions Inc. may collect your information so you may receive email alerts, when you complete a survey, or when you ask for product information, ask a question or email us with feedback. In many cases this information may include collection of personal information.

T.S.Interactive Solutions Inc. only uses your information for the purposes for which you provide it. For example, if you provide your e-mail address when you sign up to receive e-mail alerts, we use your e-mail address to deliver the e-mail alerts you request.

Many of the T.S. Interactive Solutions Inc. www.tsinteractive.ca permit you to make choices about the use of your personal information. In most cases, we ask you to indicate your choices at the time and on the page where you provide your personal information.

We may also use the information we collect on T.S. Interactive Solutions Inc. www.tsinteractive.ca for various business purposes such as customer service, fraud prevention, improving our products and services, or providing you and your company with information and offers we believe may be of interest to you. We may also remove all the personally identifiable information and use the rest for historical, statistical or scientific purposes.

- Information Automatically Gathered:

T.S.Interactive Solutions Inc. collects information sent to us automatically by your web browser. This information typically includes the IP address of your Internet service provider, the name of your operating system (such as Macintosh® or Windows®) and the name and version of your browser (such as Google Chrome, Internet Explorer® or Safari®). The information we receive depends on the settings on your web browser. Please check your browser if you want to learn what information your browser sends or how to change your settings.

We use this information to help us improve our sites and make them more compatible with the technology used by our Internet visitors.

- Cookies and Similar Technologies:

A "cookie" is a file of information placed on your device when you visit a website. Cookies and similar technologies can enhance your user experience by saving your preferences, personalizing your online experience, holding items in your shopping cart, and sometimes providing you with advertising which is tailored to your interests.

All of our T.S. Interactive Solutions Inc. www.tsinteractive.ca use "essential or session cookies". These cookies do not identify you personally and expires after you close your browser. For example, when you use the T.S. Interactive Solutions Inc. Product Catalogue, we place a session cookie to note what pages you have viewed. We can use this information to provide you recommendations of other products that may be of interest.

- Use of 'Do Not Track' Browser Settings

T.S. Interactive Solutions Inc.'s www.tsinteractive.ca is compatible with a 'Do Not Track' browser functionality. 'Do Not Track' is a browser setting that provides a single, simple, persistent choice to opt out of third-party web tracking. If your web browser has the 'Do Not Track' setting enabled, advertising cookies will not be set on T.S. Interactive Solutions Inc. web properties.

Certain countries, including members of the European Union, require your consent to the use of cookies when you visit T.S. Interactive Solutions Inc. websites. If you access a T.S. Interactive Solutions Inc. website from one of these countries, you will be presented with information regarding your options, including the option to accept or reject certain categories of cookies. You will be able to change these settings on subsequent visits. Please note that you will not be able to opt out of receiving certain cookies that are strictly necessary for the delivery of a service requested by you.

- Cookie Settings on Your Computer

At any time when visiting a T.S. Interactive Solutions Inc. Internet site, clicking on the "Cookie Preferences" link at the bottom of each page allows you to access information on cookies and change your settings.

Although you are not required to accept cookies when you visit a T.S. Interactive Solutions Inc. Internet Site, you may be unable to use all of the functionality of the site if you reject certain cookies.

In addition, your browser may allow you to adjust settings to accept or reject cookies, or to alert you when a cookie is placed on your computer.

Use and Sharing of Your Information

T.S. Interactive Solutions Inc. will not sell personal information collected from its www.tsinteractive.ca to mailing list brokers without your express consent.

T.S. Interactive Solutions Inc. permit you to make choices about the disclosure and/or transfer of your personal information. In most cases, we ask you to indicate your choices at the time and on the page where you provide your personal information.

T.S.Interactive Solutions Inc. will not disclose personal information about our Internet Site visitors except as described here:

- Except as specifically stated, we may use information collected from T.S. Interactive Solutions Inc. www.tsinteractive.ca to improve the content of our Site, to customize the site to your preferences, to communicate information to you (if you have requested it) for our marketing and research purposes, and for any other purposes specified in a Site.
- T.S.Interactive Solutions Inc. may share your personal information with other T.S.Interactive Solutions Inc. business units. When we do so, these other T.S.Interactive Solutions Inc. business units will use your information in a manner consistent with the purposes for which it was originally collected (or to which you later consented).
- T.S.Interactive Solutions Inc. may also share your personal information with third parties we hire to perform support services for us. These third parties are required to use the personal information we share with them only to perform services on our behalf and to treat your personal information as strictly confidential in compliance with all applicable privacy and data protection laws.
- In some cases, T.S.Interactive Solutions Inc. may share your personal information with third parties who partner with us to provide products and services to our customers, such as distributors. If so, we will require our business partners to use that information in a manner consistent with the purposes for which it was originally collected (or to which you subsequently consented) and only as permitted under this Policy, any applicable Country or Web Site Privacy Statements, and all applicable privacy and data protection laws.
- In certain, limited circumstances we may share or transfer personal information to unrelated third parties. For example, we may provide personal information to a third party (i) at your request; (ii) to comply with a legal requirement or court order; (iii) to investigate a possible crime, such as identity theft; (iv) in connection with the sale, purchase, merger, reorganization, liquidation or dissolution of T.S.Interactive Solutions Inc. or a T.S.Interactive Solutions Inc. business unit; or (v) under similar circumstances. If such an event occurs, we will take appropriate steps to protect your personal information

Security of Your Personal Information

Your personal information will be stored in T.S.Interactive Solutions Inc. databases or databases maintained by our service providers. Most of these databases are stored on servers located in the United States.

T.S.Interactive Solutions Inc. maintains reasonable safeguards to protect the security, confidentiality, and integrity of your personal information. For example, we use secure technology to transfer personal information over the Internet.

We limit access to personal information to those who have a business need.

Although we use security measures to help protect your personal information against unauthorized disclosure, misuse or alteration, please keep in mind that no Internet transmission is ever completely secure or error-free. T.S.Interactive Solutions Inc. will not be responsible for breaches of security beyond our reasonable control.

Links to Third Party www.tsinteractive.ca

T.S. Interactive Solutions Inc. www.tsinteractive.ca may contain links to that are not operated by T.S. Interactive Solutions Inc. We provide these as a service and do not imply any endorsement of the activities or content of these sites, nor any association with their operators. We urge you to review the privacy policy posted on web sites you visit before using the site or providing personal information.

Access to Personal Information

You may review, correct and update personal information you provide to us at a T.S. Interactive Solutions Inc. Internet Site by using the feedback mechanisms provided at a particular T.S. Interactive Solutions Inc. Internet Site, by clicking on [this feedback link](#) or by writing to us at:

T.S. Interactive Solutions Inc.
P.O. Box 77026, RPO Hwy 7
6579 Highway 7
Markham, Ontario L3P 0C8
Canada

Retention of Personal Information

How long we keep your personal information will vary and will depend on the purpose and use of information collected. There are legal requirements that we keep some types of data for specific periods. Otherwise, we will retain it for no longer than is necessary for the purposes for which the data was collected.

Children

Most T.S. Interactive Solutions Inc. www.tsinteractive.ca is not intended for children under 13 years of age. T.S. Interactive Solutions Inc. will not knowingly solicit or collect personal information from or about children on its www.tsinteractive.ca except as permitted under applicable law.

Questions about this Policy or our Privacy Statements

If you have any questions about this Policy or a Country or Web Site Privacy Statement or our use of your personal information, please contact us by clicking on [this feedback link](#) or by writing to us at:

T.S. Interactive Solutions Inc.
Business Conduct and Compliance
P.O. Box 77026, RPO Hwy 7
6579 Highway 7
Markham, Ontario L3P 0C8
Canada

Changes to this Policy and our Privacy Statements

Changes to this Privacy Policy will be posted on this site. T.S. Interactive Solutions Inc. reserves the right to update or modify this Policy and any Website Privacy Statements at any time and without prior notice. Any modifications will apply only to the personal information we collect after the posting.